

Costs to UK Families for a JCR Au Pair Placement

Agency Fees

Youth Mobility Visa Candidates (e.g. from Australia/Canada/New Zealand/Japan)

Length of stay	Up to 5 months	6 – 8 months	9 – 12 months
Au Pair	£750.00	£1000.00	£1200.00
Nanny/Mother's help	£850.00	£1200.00	£1400.00

Cultural homestay program – Au Pair Benefits*

Au pairs/Nannies/Mothers Help are paid in accordance with the UK National Minimum Wage.

UK National Minimum Wage rates: <https://www.gov.uk/national-minimum-wage-rates> there is an amount that can be deducted weekly as an Accommodation Offset: <https://www.gov.uk/national-minimum-wage-accommodation>

** Host Family to explore their own potential obligations relevant to their individual circumstances, including but not limited to insurance, employment law, workers compensation, superannuation and taxation.*

Expenses relating to sharing your family and home with your au pair.

Food – meals and basic snacks every day while in your home & out 'n about with your family. Your au pair can purchase extra of her favourite items if she wants more.	Car insurance – including your au pair on your policy if you want her to drive. This can be costly for under 25s depending on insurer	Car use - collecting your au pair from the airport; driving her to the train station, friends' houses, shops, airport
Takeaway & restaurant meals – include your Au Pair when your family dines out	Family day trips on weekends and holidays if your au pair wants to join you	Your time - settling in your new Au Pair; weekly chats about her duties and any challenges, getting to know her
Extra utilities – power, gas, water, internet	Bedding, towels. Au Pair will pay for her own clothing, toiletries and personal items	Optional - mobile phone/sim card, public transport pass, gym membership

Arrival / Transit: We will assist your Au Pair arrange and pay for her visa, insurance, and flight to your closest international airport. Families meet their au pair at the arrival airport and pay for any transit costs beyond the international gateway.

Terms and Conditions

1. By completing registration with JCR Au Pairs and Nannies, Host Family confirms that they accept the Fees, Terms and Conditions, and other information provided by JCR about hosting a JCR au pair.
2. The Host Family confirms that all information supplied to JCR is correct and complete. JCR reserves the right to ask for a family reference, police check and/or photo ID. By providing personal data, the Host Family consents to the processing of data in accordance with the Privacy Act. JCR does not store credit card or bank account information.
3. The Host Family accepts the obligations of and responsibilities of hosting an au pair. The Host Family is advised to explore their own potential obligations relevant to their State or Territory, including but not limited to insurance, employment law, workers compensation, Working with Children check, superannuation and taxation.
4. JCR acts as an Agent for facilitating introductions only and does not employ au pairs. JCR provides au pairs screened in accordance with best practice guidelines set by the peak industry association, IAPA (International Au Pair Association) and provides general information to the Host Family and Au Pair to help them facilitate their placement together.
5. JCR offers screened applicants that are the most suitable options available at the time to the Host Family. It is the responsibility of the Host Family to satisfy themselves during their selection process as to the suitability of the au pair for the Host Family's requirements, prior to inviting the au pair to join their family.
6. The childcare option of a live-in foreign au pair carries inherent challenges and risks for a Host Family, including but not limited to au pair's unknown ability to care for children in an Australian family setting. By choosing the au pair option, the Host Family accepts associated risks and challenges, and that JCR acting as an introductory service is not responsible for an au pair's performance, abilities, personality, any breach of the placement terms or any other act or omission whether wilful, negligent or otherwise. JCR will not be held responsible for any loss, damage, expense, injury or unmet expectation resulting from an introduction or placement.
7. Au Pair Benefits. Host Family to explore their own potential obligations relevant to their individual circumstances, including but not limited to insurance, employment law, workers compensation, superannuation, and taxation. Au pairs/Nannies/Mothers help are paid according to the UK National Minimum Wage.
8. The Placement Service Fee will be invoiced once the placement agreement has been signed by both the Host Family and their chosen au pair. **Payment by the due date (7 days) will ensure access to a refund or Replacement if required**, subject to JCR's discretion.

Late payments will be charged late fees and/or refusal of replacement or refund.
9. Refunds: Subject to the conditions below, if an applicant leaves their placement within 30 days the agency will endeavour to find a suitable replacement (maximum 1 replacement within the thirty-day period). If no suitable applicant is available, then the following refunds will apply within the first 30 days (from the date of notifying us):
 - 0 - 7 days from the agreed commencement date 75% refund
 - 8 – 14 days from the agreed commencement date 50% refund
 - 15 – 30 days from the agreed commencement date 25% refund
 After 4 weeks have elapsed no cash refunds are applicable, however a credit may apply towards the subsequent placement which will be held for a year. No refunds are applicable on credits held and no refunds apply when the placement is terminated outside of the guarantee period.
10. A late cancellation fee will be charged if Host Family cancels the placement: A. after the agreement has been signed by au pair - A\$500; B. after the agreement has been signed by au pair and arrival flights have been booked - equivalent to 400 Euro.
11. JCR Au Pairs and Nannies will not use your data for any purpose other than the recruitment exercise for which you have opted to use this agency for.

12. JCR Au Pairs and nannies, Host families and Au Pairs all agree that they will not share any data collected regarding placements to any third party and will destroy/delete such information in a timely manner of the placement being finalised.
13. Refund Policy. JCR understands that despite all parties' best efforts, au pair or Host Family may decide to end the placement early for numerous reasons. A refund will only be made provided:
 - a) The agency fee has been paid within seven days of date of invoice.
 - b) The Employer gives written notification of termination of employment within seven days.
 - c) The Employee has not left due to unreasonable conditions or conditions greatly different from those stated in the job description given to the Agency by the Employee.
 - d) Any outstanding salary / pocket money has been paid to the Applicant

Please note that any refund may be subject to a deduction if monies are owing to your employee. In the event of the Employee failing to take up employment, the Agency will endeavour to find a suitable replacement, failing which, the fee will be repaid in full.

14. If either party gives notice to end the placement, a minimum two-week period is required in which normal allowance pay and duties are maintained. The placement can be terminated earlier or longer by mutual agreement. The Host Family agrees to host the au pair (provide bed and meals only) longer than 2 weeks, if necessary, until alternative accommodation has been arranged. Alternatively, the Host Family can pay for the au pair's accommodation costs in a hostel for an agreed term. JCR must be informed of any intention to give notice.
15. These terms are subject to Australian law and to the exclusive jurisdiction of the Australian courts. No variations can be made to these terms and fees without written consent by the management of JCR.

Complete the family registration, and start the selection process of your suitable au pairs:

www.childint.uk.co

- Complete online registration Form –
- Attach a short family introduction letter.
- 6 - 8 photos of your family members, shared living areas of home, **and** au pair's bedroom / bathroom
- A copy of photo ID, a Police/DBS check of all adults in the home, and contact details and a letter from a character reference who knows your family and home (eg neighbour, colleague, friend)